

PRIVACY NOTICE

From whom do we collect your data?

- Directly from you, as a prospective policyholder/insured during an interview conducted by an employee of GENERALI OSIGURANJE SRBIJA a.d.o. for the purpose of assessing your insurance needs and contacting you regarding insurance products.

Which data do we process?

- Name and surname, gender, date of birth, postal code, marital status, number of family members, monthly income, amount of financial obligations (credits and loans), professional qualifications, occupation, telephone number, e-mail

Why do we need your data and how long do we keep it?

purpose	legal basis	retention period
In order to assess the need to conclude an insurance contract	consent	One year from the date of the last analysis, i.e. until the revocation of consent
Contacting, sending quotes and notifications about insurance products you are interested in	consent	5 years or until revocation of consent

Why do we need your data?

For the purpose of making an insurance offer, based on the results of the analysis, for sending useful information, quotes and notifications about insurance products and services.

With whom do we share your data?

Where necessary, with third parties authorized to process personal data for the purposes set out above.

Where do we transfer your data?

If necessary, to Generali Group members and other external partners located in another country, in accordance with the provisions of the Law on Personal Data Protection.

Your personal data processing rights

You have a right to access, rectify, update and erase personal data, the right to restrict data processing, to object and to transfer the data.

You may revoke your consent at any time, but this will not affect the admissibility of processing based on consent before revocation.

If you believe that the personal data processing was carried out against the Law on Personal Data Protection, you have the right to lodge a complaint with the Commissioner for Information of Public Importance and Personal Data Protection.

Personal data processing relevant contact

- E-mail: dpo@generali.rs