



Generali Osiguranje Srbija a.d.o.
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PRIVACY NOTICE

From whom do we collect your data?

- From the Company's policyholder/insured who holds any in-force policy issued by the Company, i.e. persons filing a claim/compensation request for any type of insurance.

Why do we need your data and how long do we keep it?

purpose	legal basis	retention period
Registration to the Customer Portal, which enables you to easily use the services we provide (e.g. online filing of a medical claim form, claim status check, remaining limit per policy, overview of in-force policies...).	legitimate interest	until the purpose of processing is fulfilled

Why do we need your data?

Without collecting and processing personal data, the Company will not be able to enable you registration at the Customer Portal.

With whom do we share your data?

With employees who must have access to the data due to their job requirements.

Where do we transfer your data?

The data are not transferred outside the Republic of Serbia.

Your personal data processing rights

You have a right to access, rectify, update and erase personal data, the right to restrict data processing, to object and to transfer the data.

If you believe that the personal data processing was carried out against the Law on Personal Data Protection, you have the right to lodge a complaint with the Commissioner for Information of Public Importance and Personal Data Protection.

Personal data processing relevant contact

- Contact center: 011 222 0 555
- E-mail: dpo@generali.rs
- Address: GENERALI OSIGURANJE SRBIJA a.d.o., Španskih boraca 3, 11070 Novi Beograd.