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ISO 10002

## CERTIFICATE

This is to certify that organization:

## GENERALI OSIGURANJE SRBIJA a.d.o.

Vladimira Popovića 8, 11070 Novi Beograd, Republic of Serbia

has implemented and maintains an Quality management - Customer satisfaction within the scope of:

Development, contracting and sale of all types of life and non-life insurance, as well as claims handling and settlement activities

in accordance to:

ISO 10002:2018

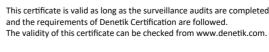
Certificate No.: SRN2306

Date of issue: 03.05.2021.

Expiry date: 12.05.2024.

Initial Certification date: 13.05.2016.

General Manager:



Denetik International Certification Audit and Inspection Services Company Limited

DENETIA LO SIGNATURA DE LA CONTROL DE LA CON

Tel: +90 216 471 29 69 Faks: +90 216 471 29 70 www.denetik.com bilgi@denetik.com