



DENETİK
CERTIFICATION

ISO 10002

C E R T I F I C A T E

This is to certify that organization:

Generali Osiguranje Srbija a.d.o.

Vladimira Popovića 8, 11070 Novi Beograd, Republic of Serbia

has implemented and maintains an Quality management - Customer satisfaction within the scope of:

Development, contracting and sale of all types of life and non-life insurance, as well as claims handling and settlement activities

in accordance to:

ISO 10002:2014

Certificate No.: 81-381161010

Date of issue: 13.05.2018.

Expiry date: 12.05.2021.

Initial Certification date: 13.05.2016.

General Manager:

This certificate is valid as long as the surveillance audits are completed and the requirements of Denetik Certification are followed.
The validity of this certificate can be checked from www.denetik.com.

Denetik International Certification Audit and Inspection Services Company Limited

Tel: +90 216 471 29 69 Faks: +90 216 471 29 70
www.denetik.com bilgi@denetik.com

